



PRIVACY NOTICE (GENERAL)

Policy area

Parents, Staff, Volunteers

Statutory regulation

General Data Protection Regulation
Data Protection Act 2018

SLT Lead

Director of Operations and Finance (Caroline Korniczky)

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THE KING ALFRED SCHOOL PRIVACY NOTICE (GENERAL)

WHAT THIS PRIVACY NOTICE IS FOR

The King Alfred School Society and the King Alfred School (hereinafter collectively referred to as "the School") are committed to protecting personal information and being transparent about the information we collect and process about our: members; staff; Council members; current, past and prospective students; and their parents; carers or guardians ("parents").

The purpose of this Notice is to give clear information about how we collect and process personal information.

This Privacy Notice supplements other relevant terms and conditions and policies, including:

- any contract between the School and its staff or the parents of students, including consent forms;
- the School's specific Staff and Student Privacy Notices;
- the School's Safeguarding and Child Protection Policy;
- the School's ICT policies, including its Acceptable ICT Use Policy and E-Safety policy;
- the School's Data Protection Policy.

Anyone who works for, or acts on behalf of, the School (including members, staff, volunteers, Council members and service providers) should be aware of and comply with this Privacy Notice.

The School will update this Privacy Notice from time to time and will communicate any substantial changes.

RESPONSIBILITY FOR DATA PROTECTION

The Director of Finance and Operations is the School's Data Compliance Officer and you should send any questions or concerns that you may have about your data or the data of your child to carolinek@kingalfred.org.uk.

WHY THE SCHOOL NEEDS TO PROCESS PERSONAL DATA

The School needs to process a wide range of personal data as part of their daily operation.

Some of this data processing will be in order to fulfil the School's legal rights, duties or obligations – including those under a contract with its staff, or parents of its students. Other uses of personal data will be made in accordance with the School's legitimate interests, or the legitimate interests of another, provided that these are not outweighed by the impact on individuals and provided it does not involve special or sensitive types of data.

The School expects that the following uses will fall within that category of its "**legitimate interests**":

- For the purposes of student selection (and to confirm the identity of prospective students and their parents);
- To provide education services, including musical education, physical training or spiritual development, career services, and extra-curricular activities to students, and monitoring students' progress and educational needs, including where such services are provided remotely (either temporarily or permanently)
- Maintaining relationships with alumni and the School community, including direct marketing or fundraising activity;
- For the purposes of donor due diligence, and to confirm the identity of prospective donors and their background and relevant interests;
- For the purposes of management planning and forecasting, research and statistical analysis, including that imposed or provided for by law (such as tax, diversity or gender pay gap analysis);
- To enable relevant authorities to monitor the School's performance and to intervene or assist with incidents as appropriate;
- To give and receive information and references about past, current and prospective students, including relating to outstanding fees or payment history, to/from any educational institution that the students attended or where it is proposed they attend; and to provide references to potential employers of past students;
- To enable students to take part in national or other assessments, and to publish the results of public examinations or other achievements of students of the School;
- To safeguard students' welfare and provide appropriate pastoral care;
- To monitor (as appropriate) use of the School's ICT and communications systems in accordance with the School's Acceptable ICT Use policy;
- To make use of photographic images, staff and KASS Society members past and present taking part in School Activities in School publications, on the School website and (where appropriate) on the School's social media channels. Images of students will be used in accordance with the School's Acceptable ICT Use policy;
- For security purposes, including biometrics;
- To carry out or cooperate with any School or external complaints, disciplinary or investigation process; and
- Where otherwise reasonably necessary for the School's purposes, including to obtain appropriate professional advice and insurance for the School.

In addition, the School will on occasion need to process **special category personal data** (concerning health, ethnicity, religion, biometrics or sexual life) or criminal records information (such as when carrying out DBS checks) in accordance with rights or duties imposed on it by law, including as regards safeguarding and employment, or from time to time by explicit consent where required. These reasons will include:

- To safeguard students' welfare and provide appropriate pastoral (and where necessary, medical) care, and to take appropriate action in the event of an emergency, incident or accident, including by disclosing details of an individual's medical condition or other relevant information where it is in the individual's interests to do so: for example for medical advice, for social protection, safeguarding, and cooperation with police or social services, for insurance purposes or to caterers or organisers of School trips who need to be made aware of dietary or medical needs;
- To provide educational services in the context of any special educational needs of a pupil;

- In connection with employment of its staff, for example DBS checks, welfare, union membership or pension plans;
- To run any of its systems that operate on biometric data, such as for security and other forms of pupil identification;
- As part of any School or external complaints, disciplinary or investigation process that involves such data, for example if there are SEN, health or safeguarding elements; or
- For legal and regulatory purposes (for example child protection, diversity monitoring and health and safety) and to comply with its legal obligations and duties of care.

TYPES OF PERSONAL DATA PROCESSED BY THE SCHOOL

This will include by way of example:

- Names, addresses, telephone numbers, e-mail addresses and other contact details;
- Car details (about those who use our car parking facilities);
- Biometric information;
- Bank details and other financial information, e.g. about parents who pay fees to the School;
- Past, present and prospective students' academic, disciplinary, admissions and attendance records (including information about any special needs), and examination scripts and marks;
- Personnel files, including in connection with academics, employment or safeguarding;
- Where appropriate, information about individuals' health and welfare, and contact details for their next of kin;
- References given or received by the School about students, and relevant information provided by previous educational establishments and/or other professionals or organisations working with students;
- Correspondence with and concerning staff, students and parents past and present; and
- Images of students (and occasionally other individuals) engaging in School activities, (in accordance with the School's ICT Acceptable Use policy);

HOW THE SCHOOL COLLECTS DATA

Generally, the School receives personal data from the individual directly (including, in the case of pupils, from their parents). This may be via a form, or simply in the ordinary course of interaction or communication (such as email or written assessments).

However, in some cases personal data will be supplied by third parties (for example another school, or other professionals or authorities working with that individual).

WHO HAS ACCESS TO PERSONAL DATA AND WHO THE SCHOOL SHARES IT WITH

Occasionally, the School will need to share personal information with third parties, such as:

- Examination Boards
- Appropriate contractors, such as visiting Music Teachers;
- Professional advisers (e.g. lawyers, insurers, and accountants);
- Government authorities (e.g. HMRC, DfE, police or the local authority); and

- Appropriate regulatory bodies e.g. the [Independent Schools Inspectorate](#), the Charity Commission or the Information Commissioner).

For the most part, personal data collected by the School will remain within the School, and will be processed by appropriate individuals only in accordance with access protocols (i.e. on a 'need to know' basis). Particularly strict rules of access apply in the context of:

- Medical records held and accessed only by the School nurse and appropriate medical staff under her supervision, or otherwise in accordance with express consent; and
- Pastoral or safeguarding files.

However, a certain amount of any SEND students' relevant information will need to be provided to staff more widely in order to provide the care and education that the student requires.

Safeguarding data. Staff, students and parents are reminded that the school is under duties imposed by law and statutory guidance (including Keeping Children Safe in Education or KCSIE) to record or report incidents and concerns that arise or are reported to it, in some cases regardless of whether they are proven, if they meet a certain threshold of seriousness in their nature or regularity. This is likely to include file notes on personnel or safeguarding files, low-level concerns records kept about adults on CPOMS, and in some cases referrals to relevant authorities such as the LADO or police.

KCSIE also requires that, whenever a child leaves the school to join another school or college, their child protection file is promptly provided to the new organisation. The school will retain a copy in accordance with its retention policy for material related to safeguarding matters. For further information about this, please view the School's Safeguarding and Child Protection Policy.

Finally, in accordance with Data Protection Law, some of the School's processing activity is carried out on its behalf by third parties, such as IT systems, web developers or cloud storage providers. This is always subject to contractual assurances that personal data will be kept securely and only in accordance with the School's specific directions.

HOW LONG WE KEEP PERSONAL DATA

The School will retain personal data securely and only in line with how long it is necessary to keep for a legitimate and lawful reason. Typically, the legal recommendation for how long to keep ordinary staff and student personnel files is for seven years following departure from the School. However, SEND information, incident reports and safeguarding files will need to be kept longer, in accordance with specific legal requirements.

If you have any specific queries about our Data Retention Policy, or wish to request that personal data that you no longer believe to be relevant is considered for erasure, please contact the School's data protection helpline via carolinek@kingalfred.co.uk.

A limited and reasonable amount of information will be kept for archiving purposes, even where you have requested that we no longer keep in touch with you, for example, we will need to keep a record of the fact that you do not want to hear from us in order to fulfil your wishes (called a "suppression record"). Please refer to the School's Retention Policy and Guidelines for more information. Both are available from the Director of Finance and Operations, upon request.

KEEPING IN TOUCH AND SUPPORTING THE SCHOOL

The School will use the contact details of parents, alumni and other members of the School community to keep them updated about the activities of the School, or alumni and parent events of interest, including by sending updates and newsletters, by email and by post.

Unless the relevant individual objects, the School will also contact parents and/or alumni by post and email in order to promote the School's charitable purposes and to raise funds for the School and, where appropriate, other worthy causes;

Should you wish to limit or object to any such use, or would like further information about them, please contact the Director of Finance and Operations in writing (carolinek@kingalfred.org.uk).

You always have the right to withdraw consent, where given, or otherwise object to direct marketing or fundraising. However, the School is nonetheless likely to retain some of your details, not least to ensure that no more communications are sent to that particular address, email or telephone number.

YOUR RIGHTS

Rights of access

You have the right to access personal data held about you and, if you are a parent, about your child, by the School, and in some cases ask for it to be erased or amended or have it transferred to others, or for the School to stop processing it.

Any individual wishing to access or amend their personal data, or wishing it to be transferred to another person or organisation, or who has some other objection to how their personal data is used, should put their request in writing to the Director of Finance and Operations (carolinek@kingalfred.org.uk).

The School will endeavour to respond to any such written requests as soon as is reasonably practicable and in any event within event within statutory time-limits (which is generally one month, but actually fulfilling more complex or multiple requests, e.g. those involving third party information, may take 1-2 months longer).

The School will be better able to respond quickly to smaller, targeted requests for information. If the request for information is manifestly excessive or similar to previous requests, the School may ask you to reconsider, or require a proportionate fee, or in certain cases refuse the request (but only where Data Protection Law allows it, and in accordance with relevant regulatory guidance).

Requests that cannot be fulfilled

The right of access is limited to your own personal data, and certain data is exempt from the right of access. This will include information which identifies other individuals (and parents need to be aware this may include their own children, in certain limited

situations – please see further below), or information which is subject to legal privilege (for example legal advice given to or sought by the School, or documents prepared in connection with a legal action).

The School is also not required to disclose any student examination scripts (or other information consisting solely of student test answers), provide examination or other test marks ahead of any ordinary publication, nor share any confidential reference given by the School itself for the purposes of the education, training or employment of any individual.

You may have heard of the "right to be forgotten". However, we will sometimes have compelling reasons to refuse specific requests to amend, delete or stop processing your (or your child's) personal data: for example, a legal requirement, or where it falls within a legitimate interest identified in this Privacy Notice. All such requests will be considered on their own merits.

Student requests

Students can make subject access requests for their own personal data, provided that, in the reasonable opinion of the School, they have sufficient maturity to understand the request they are making. Students in Year 9 and above are generally assumed to have this level of maturity.

A student of any age may ask a parent or other representative to make a subject access request on his/her behalf.

A person with parental responsibility is entitled to make a subject access request on behalf of younger students, although the law still considers the information in question to be the child's. For older students, the parent making the request may need to evidence their child's authority for the specific request.

Parental requests

It should be clearly understood that the rules on subject access are not the sole basis on which information requests are handled. Parents may not have a statutory right to information, but they and others will often have a legitimate interest or expectation in receiving certain information about students without their consent. The School may consider there are lawful grounds for sharing with or without reference to that student.

Parents will in general receive educational and pastoral updates about their children, in accordance with the Parent Contract. Where parents are separated, the School will in most cases aim to provide the same information to each person with parental responsibility, but may need to factor in all the circumstances including the express wishes of the child.

All information requests from, on behalf of, or concerning students – whether made under subject access or simply as an incidental request – will be considered on a case by case basis.

Consent

Where the School is relying on consent as a means to process personal data, any person may withdraw this consent at any time (subject to similar age considerations as above). Examples where we do rely on consent are: certain types of uses of images, certain types of fundraising activity.

Please be aware, however, that the School may not be relying on consent but have another lawful reason to process the personal data in question, even without your consent. That reason will usually have been asserted under this Privacy Notice or may otherwise exist under some form of contract or agreement with the individual (e.g. an employment or parent contract, or because a purchase of goods, services or membership of an organisation such as an alumni or parents' association has been requested).

Whose rights?

The rights under Data Protection Law belong to the individual to whom the data relates. However, the School will often rely on parental authority or notice to justify the way it processes personal data relating to students – for example, under the parent contract, or via a form. Parents and students should be aware that this is not necessarily the same as the School relying on strict consent (see section on Consent above).

Where consent is required, it may in some cases be necessary or appropriate – given the nature of the processing in question, and the student's age and understanding – to seek the student's consent. Parents should be aware that in such situations they may not be consulted, depending on the interests of the child, the parents' rights at law or under their contract, and all the circumstances.

In general, the School will assume that students' consent is not required for ordinary disclosure of their personal data to their parents, e.g. for the purposes of keeping parents informed about the student's activities, progress and behaviour, and in the interests of the student's welfare. That is unless, in the School's opinion, there is a good reason to do otherwise.

However, where a student seeks to raise concerns confidentially with a member of staff and expressly withholds their agreement to their personal data being disclosed to their parents, the School may be under an obligation to maintain confidentiality unless, in the School's opinion, there is a good reason to do otherwise; for example where the School believes disclosure will be in the best interests of the student or other students, or if required by law.

Students are required to respect the personal data and privacy of others, and to comply with the School's Acceptable ICT Use Policy and the School rules. Staff are under professional duties to do the same covered under the School's Data Protection Policy.

DATA ACCURACY AND SECURITY

The School will endeavour to ensure that all personal data held in relation to an individual is as up to date and accurate as possible. Individuals should notify the Director of Finance and Operations of any changes to information, such as contact details, held about them.

An individual has the right to request that any out-of-date, irrelevant or inaccurate or information about them is erased or corrected (subject to certain exemptions and limitations under Data Protection Law).

The School takes appropriate technical and organisational steps to ensure the security of personal data about individuals, including policies around use of technology and

devices, and access to School systems. All staff and governors will be made aware of this Notice and their duties under Data Protection Law and receive relevant training.

QUERIES AND COMPLAINTS

Any comments or queries on this Notice should be directed to the School's Data Compliance Officer on carolinek@kingalfred.org.uk.

If an individual believes that the School has not complied with this Notice or acted otherwise than in accordance with Data Protection Law, they should notify the Director of Finance and Operations.

You can also make a referral to or lodge a complaint with the Information Commissioner's Office (ICO), although the ICO recommends that steps are taken to resolve the matter with the School before involving the regulator.